



**P.O. BOX 1019  
WARETOWN, NJ 08758  
609-693-0094  
FAX 609-693-6911**

### **COMPANY POLICIES**

1. All orders require payment on delivery with cash, check or credit card. We accept American Express, Visa or MasterCard.
2. Minimum per truck delivery is \$250.00 with a current \$9.00 fuel surcharge.
3. Out of stocks are not backordered unless requested by the customer.
4. Product returns must be accompanied by a Return Merchandise form and handed to driver or salesperson. These returns will be processed and credit issued on the following order. No credit can be taken off invoice at the time of delivery. If there is a problem, please call the office. Caporale Pet Supplies does not enforce re-stocking fees for returns made within 30 days of invoice date.
5. Although we try very hard to notify everyone about price changes ahead of time, prices are subject to change without notification.
6. Orders must be received by noon the day before your delivery.
7. Orders shipped by UPS or other common carrier will be shipped within 48 hours of receipt. All orders shipped by common carrier are F.O.B. Forked River, NJ 08731
8. Damages or shortages must be called in within 24 hours of receipt of delivery.
9. Returned checks are subject to a \$25.00 returned check fee.
10. All orders shipped by common carrier are required to be prepaid with check, money order, credit card or C.O.D.
11. All invoices over 30 days will incur a finance charge of 2.5% per month.